

FIG. 1

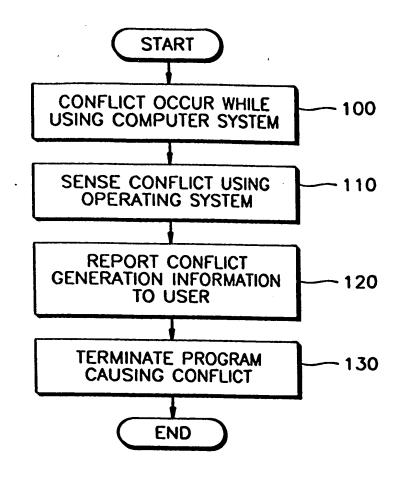


FIG. 2

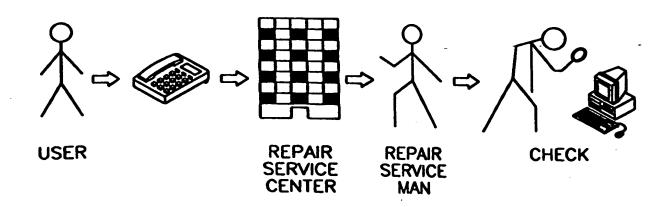
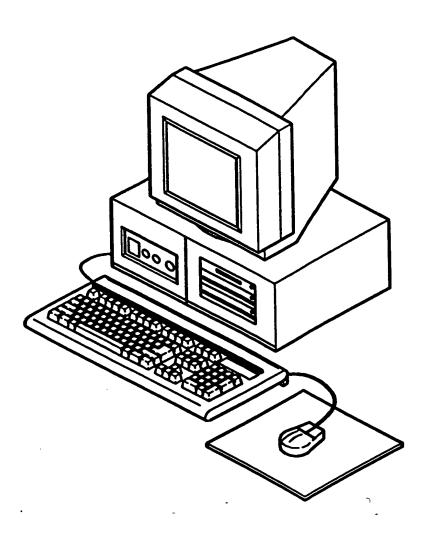


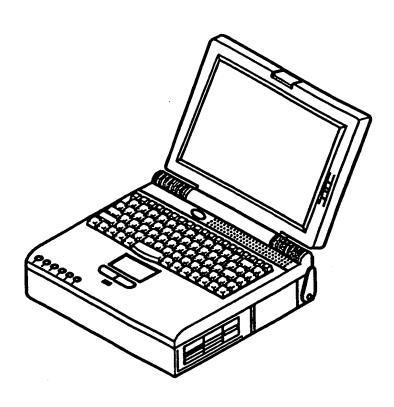
FIG. 3



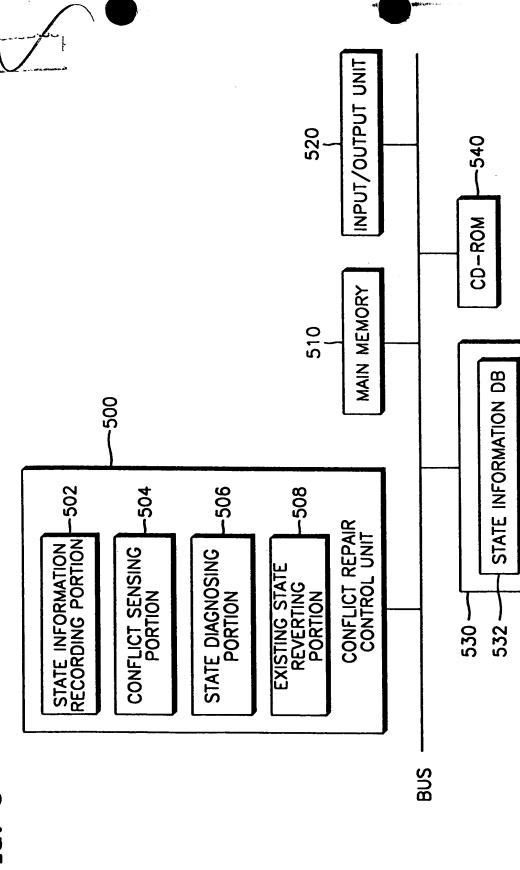
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FIG. 4



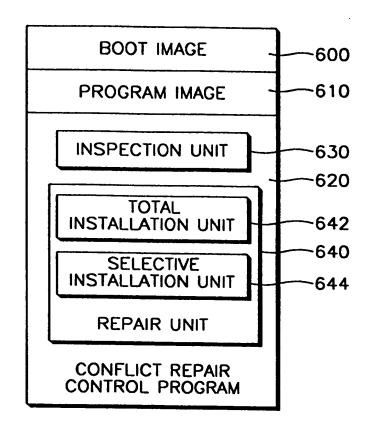
the property of the property o



AUXILIARY MEMORY

FIG. 5

FIG. 6



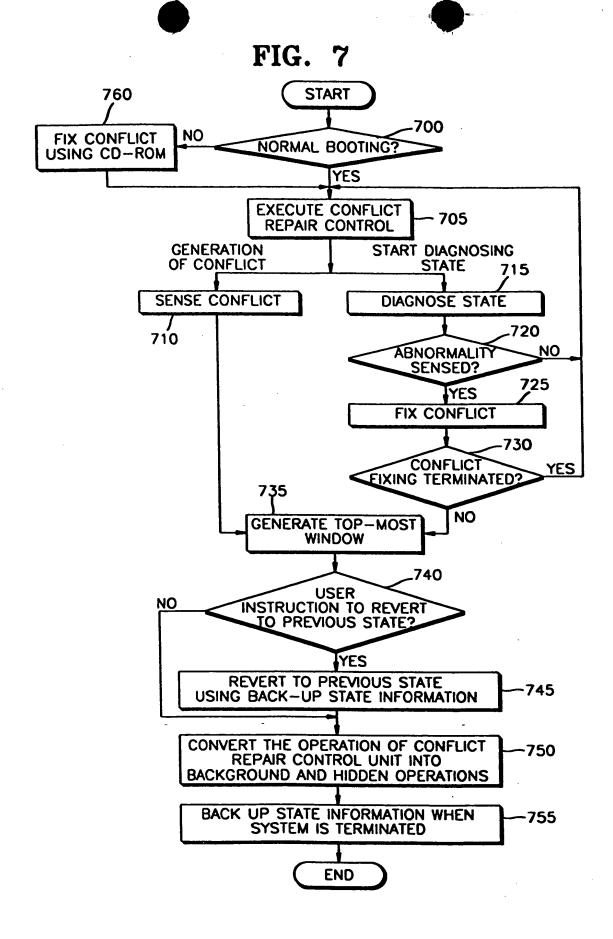


FIG. 8

SYSTEM INFORMATION RECOVERY O PRODUCT FORWARDING STATE O STATE PRIOR TO INSTALLATION OF APPLICATION PROGRAM O STATE AT 10:01 AM, OCTOBER 1,1997 O STATE AT 3:15 PM, SEPTEMBER 30,1997 O STATE AT 2:50 PM, SEPTEMBER 30,1997 O STATE AT 11:15 AM, SEPTEMBER 29,1997 RECOVERY COMPARISON CANCEL

i:

FIG. 9

